

Draft – Screener for Tioga User Study (Cisco internal participants)

Name:

Cisco UserID:

Phone Number:

Job title:

Brief description of responsibilities:

Division:

→ eliminate anybody involved in product development in VTG
→ higher ranking to individuals who are either very task focused (accounting, programmers, etc.) or who manage or interact with large numbers of people (sales, account/project managers, etc). We can determine number of people reporting to this person from the Cisco directory. Balance participants between task focused and people focused jobs.

Do you have BOTH an office (desk) phone and a mobile phone?

YES

NO

→ eliminate if NO

How many phone or communication devices do you have (such as pagers, phones, pocket PC, etc.)

Please list these devices.

→ use to balance participants between people with lots of devices, and those with only desk phone and mobile phone

Do you use your mobile phone for work related communications?

Frequently Sometimes Seldom Never

→ eliminate all except Frequently

Do your business associates and/or clients have your mobile phone number?

YES, everyone has it as it is published in the corporate directory or on my business card

YES, but not published and limited to certain preferred associates or clients

NO, but calls from my primary work phone get automatically forwarded to my mobile

NO

OTHER _____

→ eliminate NO

Do you ever screen or filter incoming calls?

Frequently Sometimes Seldom Never

→ eliminate if Seldom or Never

How do you screen calls? (Check all that apply)

Caller ID

Specialized ring-tones

Other _____

→ higher ranking for those with more screening methods

Do you maintain a contacts list on any of your phones?

YES

NO

→ eliminate if NO

How do you maintain the contacts list on your phone? (check all that apply)

Manually add and remove

Add from call history logs

Synchronize with email or other software based contact manager

Which one? _____

Other

→ higher ranking for those